

# We Promise

No appointment necessary

While-you-wait service

Competitive prices

We feature Ford and Motorcraft parts

Convenient hours

Nationwide Customer Protection Plan available on certain Ford and Motorcraft parts\*

Ford Fast Lane Tire and Auto Centre features precision-engineered Motorcraft parts. Each Motorcraft part is the result of the latest research, development, engineering and testing. Most Motorcraft parts are warranted by the Ford Motor Company of Canada, Limited for a minimum 12 months/20,000 km (whichever comes first)\*.

\*Some restrictions apply. See your Fast Lane Manager for complete details.

## Motorcraft maintenance parts may help you to:

- Improve your fuel economy
- Maximize your engine's power
- Maximize your engine's performance which is also better for the environment

High standards of quality are designed and built into Motorcraft parts. Manufacturing excellence to designed specifications is maintained through programs of inspection and selective testing.

# Motorcraft®

Comments from your Fast Lane Technician:

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Price quote: \_\_\_\_\_

Vehicle: \_\_\_\_\_

Date: \_\_\_\_\_



# Tune-ups



# The Right Place for your Vehicle Maintenance

At Ford Fast Lane Tire and Auto Centre, your regular scheduled maintenance services are made easy. *Fast Lane's expert service offers convenient, while-you-wait, fast and friendly service – with no appointment necessary!* We are fully equipped to monitor your engine's operation and make any necessary adjustments to help keep your vehicle in top condition.

So relax in our clean, comfortable Fast Lane lounge and feel free to speak directly with the Technician about any specific concerns you may have that you would like addressed.

Our Fast Lane centre offers no-charge multi-point inspections to all our customers. Our Technicians can help you spot problems before they result in costly repairs or confirm that your vehicle is operating correctly, for your peace of mind.

*Fast Lane features MOTORCRAFT maintenance parts, such as spark plugs and oil filters, all produced with high standards of quality and manufacturing excellence.*

Today's vehicles have a wide range of maintenance requirements and parts. Your Fast Lane Technician can help you understand the maintenance requirements and parts applicable to your vehicle.



# The Right Kind of service

Today's high tech, electronically controlled engines require a new kind of service.

A scheduled maintenance service at Fast Lane begins with an accurate assessment of your vehicle's condition. Your Fast Lane Technician will want to know whether your vehicle is exhibiting any symptoms of a specific problem, such as rough idling, engine hesitation, or poor fuel economy. The Technician will also want to know what kind of driving you do most often, such as stop-and-go driving, pulling a trailer or regular every day driving, to help you determine which maintenance schedule and service is right for you.

Your answers to these questions will guide your Fast Lane Technician when maintenance services are performed, such as:

### Replace spark plugs

#### Check:

- All fluid levels, including engine oil and transmission fluid
- All exterior light bulbs
- Condition of belts and hoses
- Condition of exhaust system

#### Check and/or test:

- Cooling system (coolant and rad cap), air filter, PCV valve and air cleaner filter
- Distributor cap, rotor ignition wires and coil

*Clean battery terminals and check electrolyte level*

## Why should you follow a recommended maintenance schedule?

A poorly maintained vehicle can increase fuel consumption by up to 50%. Factors like stop-and-go traffic and dusty conditions affect the life of components, such as spark plugs and air filters. Spark plugs, air filters, brake pads and tires are items that require regularly scheduled maintenance.

## Are your spark plugs and air filter trying to tell you something?

Your spark plugs and air filter might be telling you something important about your vehicle. Different types of wear and damage can indicate specific concerns. By inspecting the spark plugs and air filter, your Fast Lane Technician can uncover valuable clues about your vehicle's condition.

CONDITION	DESCRIPTION	PROBABLE CAUSE
1. Normal	White/tan to brown insulator colour	—
2. Worn	Rounded electrodes, slight deposits	Served useful life
3. Fuel Ash	Red-orange deposit	Fuel additives in mixture
4. Carbon Fouled	Dry sooty deposit	Over-rich mixture, too many cold starts before engine reaches operating temperature
5. Fuel Fouled	Wet carbon deposit	Over-rich mixture, restricted air cleaner
6. Oil Fouled	Oily deposit	Piston rings, cylinder walls or valve guides excessively worn
7. Oil Ash	Grey brown deposit	Fuel or oil additives entering combustion chamber
8. Pre-ignition Melting	Melted electrodes, blistered insulator	Low engine coolant, too hot a plug, glowing combustion chamber deposits, electrical cross fire, loose installation
9. Detonation	Broken insulator tip	Over-advanced timing, low octane fuel, lean mixture
10. Mechanical Damage	Bent ground electrode and/or broken insulator tip and bent centre electrode	Small foreign object in combustion chamber

